

PATIENT RIGHTS STATEMENT

Prosthetic Laboratories is dedicated to providing friendly, courteous service to our patients in a safe, professional atmosphere. As an allied health care provider, we recognize the rights of our patients as listed below.

Prosthetic Laboratories acknowledges your right

- To receive quality health care in a friendly, safe and timely manner.
- To be treated with respect and dignity.
- To receive all medically necessary services as prescribed by a physician.
- To be informed and active in decisions regarding your treatment plan.
- To be provided with information about the organization, its services and the practitioners providing care.
- To receive instructions regarding the services provided.
- To confidentiality of medical records.
- To access Prosthetic Laboratories regarding concerns with products and service.
- To receive prompt and fair review of complaints.